



**ROYAL CYBER**  
Modernized e-business solutions

**Enterprise  
Modernization  
(System z)  
Support and Training Packages**



**Modernized e-business Solutions**  
Your Partner in Technology



What  
**We offer:**





- **Dedicated Rational brand services technical experts:**

- All packages are serviced by IBM certified System z professionals with more than 35 years combined production z/OS application development experience using Rational for System z technologies and products.

- **End-to-end services coverage:**

- **Proof of Concept** – Initial planning, product ROI-evaluation, usage modeling sessions, design of POC, execution and evaluation of POC plan – including POC-level training, mentoring and support.
- **Rollout** – Product installation, configuration and optimization.
  - Rollout planning is available to assist your deployment (technical and management) team.
- **Training** – Highly-effective, off-the-shelf or custom tailored training designed for your shop's unique tools, software stack, development process and practices.
  - Emphasis on quality/high-impact hands-on exercises and workshops
  - Flexible options for training delivery.
  - Support for the latest IBM/Rational product G.A. versions and many back-levels.
  - Train-the-trainer programs are also available.
- **Mentoring** – Onsite or remote mentoring sessions available on your schedule to minimize downtime and accelerate momentum going during the IBM/Rational brand product rollout.
- **Center of excellence planning and delivery** – Creation and maintenance of Rational Center of Excellence for your shop, giving your users a central location for their new internal Rational user group.
- **Value-add add-on tooling and utilities** – we specialize in the development of Eclipse-based tools that snap-in to the products, plugging gaps in technical functionality and simplifying administration.
  - These are available at no extra charge to Royal Cyber clients purchasing certain plans.

- **Customized Rational product Best Practices documentation:**

- All services documented with specific to the unique details of your environment, your rollout and practices, allowing maintenance to be much easier after the engagement ends.

- **Services logistics:**

- Our packages listed here are available remotely (using screen sharing for 1X1 developer assistance).
- Onsite services can also be offered (with the customer having to provide for traveling expenses).

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## **Services are available for the following IBM/Rational products:**

- **Rational Developer for System z**
  - Product Rollout planning and execution.
  - Custom or off-the-shelf education course creation and delivery [onsite or remote or a mix].
  - SCM-centric material for CA Endeavor, Serena Changeman, Rational Team Concert, and more.
  - Product mentoring and Center of Excellence build-out.
  - Custom COBOL Code Review Rules – training and examples.
  - Automated Property Group generation and administration using Royal Cyber's "Property Group Composer" utility.
  - HATS/RCP – for RDz/zOS green-screen functional integration.
    - Training/Mentoring and custom utility examples developed, and plug-ins delivered for REXX, CLIST and custom ISPF Dialog Manager applications.

### **Rational Asset Analyzer**

- Custom or off-the-shelf education course creation and delivery [onsite or remote or a mix].
- Product mentoring and Center of Excellence build-out.
- Business Rule Mining and RAAi (RAA integration with RDz) training and mentoring.
- Custom query and custom DB2 repository table design/development – to extend RAA.

# Packages Available



Package Name	Number of hours in package	Comments/Description	Cost (USD)
<b>Diamond package</b>	160 hours/per month	All of the above benefits – listed	15000
<b>Gold package</b>	100 hours/per month	The above benefits <b>without</b> the following: <ul style="list-style-type: none"> <li>• RDz <ul style="list-style-type: none"> <li>○ Property Group Composer for RDz</li> <li>○ COBOL Custom Code Review Rules</li> </ul> </li> <li>• RAA <ul style="list-style-type: none"> <li>○ Custom query and custom DB2 repository design/development</li> </ul> </li> </ul>	10000
<b>Silver package</b>	80 hours/per month	The above (Diamond) benefits <b>without</b> the following: <ul style="list-style-type: none"> <li>• RDz <ul style="list-style-type: none"> <li>○ Property Group Composer for RDz</li> <li>○ COBOL Custom Code Review Rules</li> <li>○ HATS/RCP – z/OS REXX/CLIST and ISPF Dialog integration</li> </ul> </li> <li>• RAA <ul style="list-style-type: none"> <li>○ Custom query and custom DB2 repository design/development</li> <li>○ Business Rule Mining training and mentoring</li> </ul> </li> </ul>	8000

\*\*\* ALL PACKAGES REQUIRE 3 (THREE) MONTH COMMITMENT, CAN BE RENEWED/EXTENDED AFTER THE INITIAL TERM

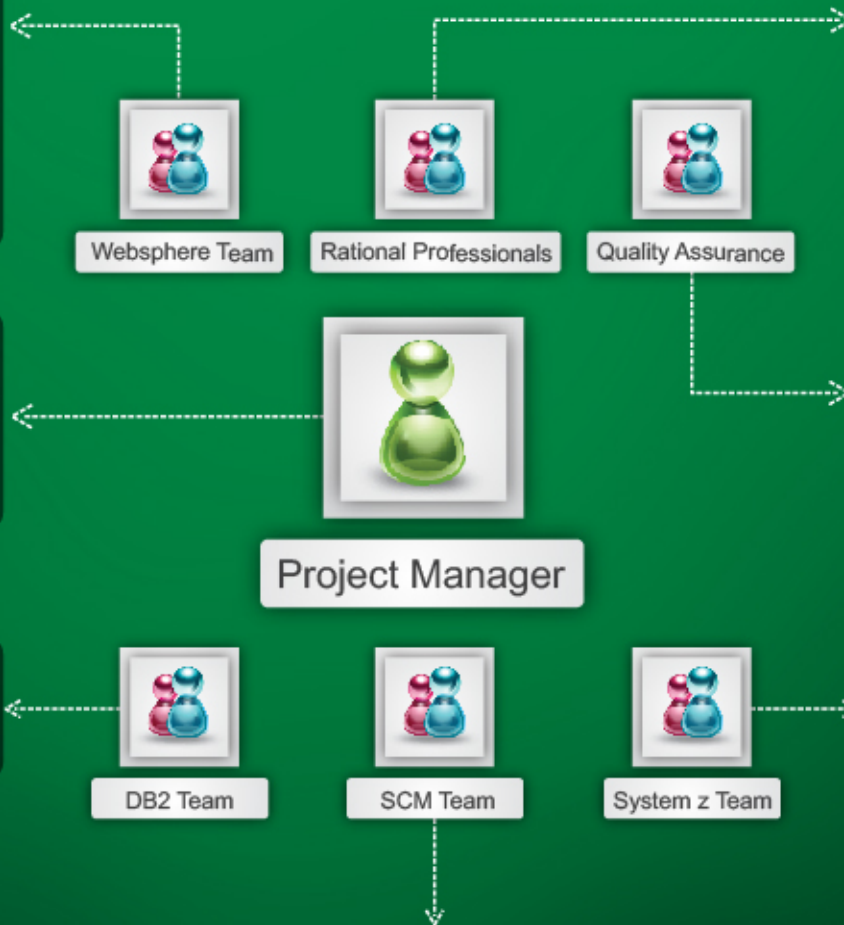
# Support package

# Workflow

- ❑ Administration issues
- ❑ Deveipment issues
- ❑ Performance and tuning issues

- ❑ SDLC Process
- ❑ Project Plan
- ❑ Weekly Status Report

- ❑ Any DB related issues



- ❑ RDz/ RTC/ RAA/ RD&T assistance, training, and maintenance

- ❑ Test Cases
- ❑ Share Point
- ❑ Rational Team concert
- ❑ Rational Functional Tester

- ❑ Installation and configuration
- ❑ Administration & security issues.

Configuration & Complete Integration of SCMs (Endevor, Changeman, Librarian, SCLM, etc. ) in relation to RDz/RAA/RTC/RD&T





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